

PRODUCT OWNER – AI

JULY 2026

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POSITION SUMMARY

Location:	Hybrid work – remote and Parkville office		
Functional area:	Orygen Digital		
Classification/ Salary:	\$135,000 - \$145,000 p.a. commensurate with skills and experience + 12% super + access to \$15,900 NFP salary packaging		
Job level:	4		
Reports to:	Head of Product		
Employment type:	Full-time (1.0FTE)		
Employment length:	2-year contract		
Direct reports	None	Indirect reports	None

POSITION PURPOSE STATEMENT

The Product Owner – AI sits at the intersection of product ownership, AI and research, leading a cross-functional squad spanning engineering, data science, design, research, clinical and lived experience expertise. They bring these perspectives together into a defined product direction and prioritised backlog, enabling the squad to deliver AI-enabled experiences that meaningfully improve outcomes for young people and the professionals who support them - while maintaining a clear line of sight on the program's long-term goal of sustainable, global-scale impact.

The role will lead product delivery within two major research trials exploring AI solutions in Orygen Digital's MOST platform. Both classical machine learning for recommender systems and generative AI/LLMs applied to clinical workflows are part of the work. Working within defined research milestones and guardrails, the Product Owner will combine meaningful co-design, agile product practice and rigorous evaluation to test where AI adds genuine value, understand its risks and limitations, and ensure the work reflects young people's priorities.

The Product Owner works as a genuine partner to young people, clinicians, researchers and technical colleagues. They make clear product decisions, keep the squad focused on outcomes, and champion ethical, safe and transparent AI. Success is measured by whether the squad generates meaningful evidence and delivers experiences that are useful, trusted and better than what came before.

REVOLUTION IN MIND

About Orygen Digital

Orygen Digital is the digital mental health division of Orygen. We design, develop, evaluate and scale engaging, evidence-based digital interventions that support young people, their families and the professionals who work alongside them.

Our products, including MOST and Mello, combine digital technology, clinical expertise, research and lived experience to improve access to effective mental health support. We work with service providers, researchers and young people in Australia and internationally to ensure our products are safe, useful and able to integrate with existing models of care.

POSITION FOCUS

	Key responsibility area	Percentage
1	Product Ownership	65%
2	Research Partnership & Governance	15%
3	Codesign and Insight Translation	10%
4	Divisional Product Capability	10%
5	Professional and Organisational Responsibilities	-

POSITION KEY RESPONSIBILITY AREAS

1. Product Ownership

- Collaboratively shape and maintain a clear product direction across active trials, connecting organisational strategy and research goals to shared squad objectives. Translate clinical, research, technical and lived experience priorities into clear requirements and manageable increments, maintaining a well-prioritised backlog.
- Lead sprint planning, backlog refinement and other agile delivery practices, ensuring the squad has clear scope, sequencing and acceptance criteria.
- Define and track measures of success across user-facing features and AI model development, using evidence to make prioritisation and go/no-go decisions.
- Maintain working knowledge across both classical machine learning and generative AI/LLM applications - enough to constructively challenge the squad's data science and engineering specialists on each.
- Identify, manage and escalate product risks associated with applying AI in youth mental health.
- Communicate delivery progress, risks, learnings and outcomes clearly to key stakeholders.

2. Research Partnership & Governance

- Act as the central product contact for research teams, aligning delivery with research objectives, milestones and dependencies.
- Partner with strategy and research colleagues to keep trials' practical path to real-world scale-up on track, including dependencies with external partners.
- Champion safe, ethical and transparent AI practice, embedding these principles throughout product discovery, decision-making and delivery.
- Ensure product development enables rigorous evaluation, valid data collection and clear research reporting.
- Work within consent, privacy, governance and funder requirements, maintaining clear links between product decisions, research protocols and approvals.
- Partner directly with Governance, Safety and Compliance on AI safety and ethics questions as they arise in delivery, rather than resolving them in isolation within the squad.
- Balance differing timelines, requirements and reporting needs where the squad is supporting more than one trial at a time.

3. Co-design and Insight Translation

- Partner with lived experience and design colleagues to ensure young people and other intended users meaningfully shape how AI-enabled experiences are designed, explained and improved.
- Work with lived experience and design colleagues to translate co-design insights alongside clinical, research and technical requirements into clear, prioritised product decisions the squad can act on.
- Champion participatory design as an ongoing squad-wide practice, embedded throughout product development rather than treated as a separate phase.

4. Divisional Product Capability

- Share expertise in product practice, tools and ways of working across Orygen Digital.
- Contribute learnings from AI product delivery, including responsible AI practice in youth mental health, across Product, Design, Data and Engineering.
- Represent the squad's priorities, progress and dependencies in divisional planning and decision-making.

5. Professional and Organisational Responsibilities

- Take ownership of professional development, making active use of the opportunities and support provided by Orygen Digital.
- Undertake other relevant responsibilities and development activities as directed by the Head of Product or other senior leaders within Orygen Digital.
- Promote and comply with workplace policies that support a safe, inclusive and respectful working environment.

EDUCATION / QUALIFICATIONS

Essential	• Relevant tertiary qualification, or equivalent professional experience, in technology, data, design, research, health, business or a related field.
Desirable	• Additional training or equivalent experience in product management, agile practices, AI or machine learning, research methods, mental health, or a related discipline.

EXPERIENCE / SKILLS

Experience / skills	Essential • Significant experience as a Product Owner, Product Manager or similar, leading complex digital product initiatives across multiple disciplines and stakeholders. • Strong product judgement, with a track record of balancing user needs, organisational value, technical constraints, evidence and risk. • Strong agile product practice, including working effectively in cross-functional squads, managing dependencies across teams and breaking strategic goals into iterative delivery. • Sufficient technical understanding of AI, data and software development to work credibly with data scientists and engineers, ask informed questions and constructively challenge assumptions. • Experience using user research, data and other evidence to shape product decisions and priorities. • Strong communication and stakeholder management skills, with the ability to build alignment across technical, user, subject matter expert, and leadership perspectives. • Ability to navigate ambiguity and changing scope while maintaining focus, sound judgement and delivery discipline. Desirable • Experience delivering and improving direct-to-consumer products in market, beyond research or pilot settings.
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	• Experience with recommender systems, and/or experience applying generative AI/LLMs within a product (not necessarily hands-on model-building). • Experience delivering products within a research trial, grant-funded initiative or similarly governed program. • Knowledge of participatory design and experience partnering with people with lived experience to shape product decisions. • Experience in health, clinical or other regulated product environments.
Personal attributes	• Creative and pragmatic, able to explore new possibilities while maintaining discipline around evidence, delivery, risk and governance. • Collaborative and clear in communication, with the ability to build trust across technical, clinical, research, design, lived experience and leadership perspectives. • Decisive and steady in ambiguity, comfortable making calls on incomplete information and proactively driving squad direction rather than waiting for it to emerge. • Judges progress by decisions made and outcomes shipped, not by whether squad ceremonies ran smoothly – organised activity is not the same as impact. • Brings genuine care and responsibility to the work, recognising the products they help create are used by young people during some of the most difficult moments of their lives.

KEY RELATIONSHIPS

Internal	• Orygen Digital Value Streams and Squads • Product and Research functional teams
External	• Youth advisory / lived experience groups • Consultants and contractors • Academic and research partners • Project funders

SPECIAL REQUIREMENTS

• Unrestricted right to live and work in Australia. • A current National Police Check will be required. • Any offer of employment is conditional upon receipt and maintenance of a satisfactory Working with Children Check. • In line with government guidelines, this position may need to be based at home during certain periods. As such a reliable internet connection will be required. • Occasional out of hours, evening and/or weekend work may be required.
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SAFETY, HEALTH AND WELLBEING RESPONSIBILITIES

Employees are required to comply with all workplace health, safety and wellbeing policies and procedures of Orygen. In addition, employees are expected to: • Promote and demonstrate Orygen's high standards in relation to health, safety and wellbeing, championing a culture of safety in the workplace. • Take responsibility for their own safety, health and wellbeing and for their colleagues and others they work alongside, as far as they are able. • Follow policies, training and guidelines related to Workplace health, safety and wellbeing, including reporting of unsafe work practices, incidents, hazards and near miss events.
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- Be committed to promoting and protecting the safety and well-being of all children and young people and embedding safeguarding practices into all our programs and services.
- You may encounter sensitive information related to mental health as part of your work. Being aware of this and how it could affect you and planning accordingly is essential.

ACKNOWLEDGEMENT

Confirming this position description has been read and understood by:

Name	[insert name]
Signature	[insert signature]
Date	[insert date]