

CLINICAL IMPLEMENTATION FACILITATOR QLD

APRIL 2025

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POSITION SUMMARY

Location:	Mackay to Far North QLD based – work from home.		
Functional area:	Orygen Digital		
Classification/ Salary:	\$97,000 – \$107,000 pro rata commensurate with skills and experience + 11.5% super + access to \$15,900 NFP salary packaging		
Job level:	Level 3		
Reports to:	Clinical Implementation Lead QLD		
Employment type:	Part to full time (0.8 – 1.0)		
Employment length:	Contract until 30 June 2027		
Direct reports	0	Indirect reports	0

POSITION PURPOSE STATEMENT

The Clinical Implementation Facilitator will play a critical role the implementation of Orygen Digital's MOST platform in QLD to augment the mental health support young people receive from these services. The Clinical Implementation Facilitator will engage with mental health services in providing significant onboarding, training, and ongoing support of services and their staff. This position will work closely with services to provide this support, promote MOST and liaise with staff within each service to solve implementation problems as they arise. Building the support of services will be critical for the successful implementation of MOST and creation of positive impact for young people experiencing mental ill-health. This is a unique opportunity to help transform the youth mental health service system through the integration of online services.

The Clinical Implementation Facilitator will utilise their in-depth knowledge of youth mental health services and well-developed communication and engagement skills to work with services and their staff. The position requires the ability to influence others and to work closely with and train other mental health professionals.

About Orygen Digital

Orygen Digital, the digital mental health division of Orygen, develops, evaluates, and disseminates engaging and evidence-based interventions, such as MOST, that integrate with current national and international service delivery models for young people and their families.

REVOLUTION IN MIND

Please note:

Due to geographical requirements of the current funding model; applicants based from Mackay up to Far North QLD only will be considered for this role.

POSITION FOCUS

	Key responsibility area	Percentage
1	Stakeholder engagement	70%
2	Implementation improvements	25%
3	General support	5%

POSITION KEY RESPONSIBILITY AREAS**1. Stakeholder engagement**

- Develop and maintain strong working relationships with service leaders and staff in the partnering services.
- Actively liaise with service staff to support the implementation of MOST, utilising an 'embedded' model in which Facilitators are encouraged to spend regular scheduled time at participating services.
- Respond to questions and enquiries from service staff relating to the implementation and use of the MOST platform and service model.
- Highlight and solve potential challenges in the implementation and use of MOST with services.
- Train participating service staff on the use of MOST.
- Complete and manage the above responsibilities across a number of services each with their own complexities.

2. Implementation improvements

- Develop a detailed knowledge of all elements of the MOST platform and service model.
- Develop and maintain strong working relationships with internal stakeholders, ensuring that the implementation team works collaboratively with other teams in the MOST project, and that the development of the implementation process and strategy is informed by the research findings and the evolution of the service model.
- Contribute to the design of training material and other materials to support implementation.
- Gather feedback from within services about the implementation and use of MOST.

3. General support

- Conduct other activities and responsibilities as directed by the Clinical Implementation Lead QLD and supporting the general operations of the team.

EDUCATION / QUALIFICATIONS

Essential	<ul style="list-style-type: none">• Fully qualified Psychologist, Social Worker, accredited mental health Occupational Therapist or other mental health professional with eligibility for appropriate membership with accredited registering body.
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EXPERIENCE / SKILLS

Experience / skills	<ul style="list-style-type: none">• Experience working in youth mental health services.• Experience in training and/or public communication.• Experience supporting the implementation of new initiatives within a clinical context.• Strong ability to communicate and influence others within a clinical context.
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	<ul style="list-style-type: none"> • Understanding of tertiary youth mental health systems and the not-for-profit sector, and an ability to apply this knowledge to the Orygen Digital context. • Highly developed oral and written communication skills. • Proficient computer skills with a demonstrated ability in word processing, PowerPoint and other office software, as required. • Knowledge of the service models of tertiary mental health services within the Australian mental health system (especially QLD). • Experience and passion for digital health services.
Personal attributes	<ul style="list-style-type: none"> • Ability to build and develop very strong working relationships with internal and external stakeholders. • A capacity to work independently in a fast-paced environment, work to appropriate timelines and demonstrated problem solving abilities • Outstanding interpersonal skills and passion for engaging clinical services, leaders and clinicians in the implementation of novel models of care • Aboriginal and/or Torres Strait Islander applicants are strongly encouraged to apply or applicants with a strong knowledge or experience in working in regional and remote communities with a high proportion of Aboriginal and/or Torres Strait Islander Young people.

KEY RELATIONSHIPS

Internal	<ul style="list-style-type: none"> • QLD Implementation team • Implementation teams in other states • Research and Data team • Strategy and Ops team • Orygen wide teams and key contacts
External	<ul style="list-style-type: none"> • Youth mental health services and their staff

SPECIAL REQUIREMENTS

<ul style="list-style-type: none"> • Unrestricted right to live and work in Australia. • A current National Police Check will be required. • Any offer of employment is conditional upon receipt and maintenance of a satisfactory Working with Children Check. • A current QLD driver's license. • In line with government guidelines, this position may need to be based at home during certain periods. As such a reliable internet connection will be required. • Occasional intrastate and interstate travel will be required. • Occasional out of hours, evening and/or weekend work may be required.
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SAFETY, HEALTH AND WELLBEING RESPONSIBILITIES

<p>Employees are required to comply with all workplace health, safety and wellbeing policies and procedures of Orygen.</p> <p>In addition, employees are expected to:</p> <ul style="list-style-type: none"> • Promote and demonstrate Orygen's high standards in relation to health, safety and wellbeing, championing a culture of safety in the workplace. • Take responsibility for their own safety, health and wellbeing and for their colleagues and others they work alongside, as far as they are able. • Follow policies, training and guidelines related to Workplace health, safety and wellbeing, including reporting of unsafe work practices, incidents, hazards and near miss events.
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- Be committed to promoting and protecting the safety and well-being of all children and young people and embedding safeguarding practices into all our programs and services.
- You may encounter sensitive information related to mental health as part of your work. Being aware of this and how it could affect you and planning accordingly is essential.

ACKNOWLEDGEMENT

Confirming this position description has been read and understood by:

Name	[insert name]
Signature	[insert signature]
Date	[insert date]